

Poly EncorePro 525 USB-A Stereo Headset



*Product image may differ from actual product

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Featuring

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

Poly EncorePro 525 USB-A Stereo Headset



*Product image may differ from actual product

Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Connection type: USB Type-A

Ear cushions: Foam (padding material)

Headphone type: On-ear (stereo)

User interface features

Button user controls: Mute; Call answer/end; Volume +/-

Audio

Audio features:

Noise reduction on outgoing voice audio

Acoustic protection technology: SoundGuard¹

Microphone type: Noise canceling

Microphone bandwidth: 35 Hz to 21 kHz

Speaker bandwidth: 20 Hz to 20 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >53 dB

Frequency response (microphone): 150 Hz to 6.8 kHz

Sensitivity (microphone): -40 +/-3 dB

Other features

Special features: UC certified

Certifications

Certified collaboration software: Microsoft Teams

Ecolabels: TCO Certified

Poly EncorePro 525 USB-A Stereo Headset

Specifications

Minimum system requirements

USB Type-A port; USB Type-C® port

Weight and dimensions

Product Primary Color: Black

Weight: 0.16 lb

Product dimensions: 4.3 x 5.8 x 2.6 in

Package weight: 0.45 lb

Package dimensions: 7.48 x 6.88 x 2.16 in

Master carton quantity: 10

Master carton dimension: 11.61 x 12 x 7.67 in

Master carton weight: 4.55 lb

Cartons per layer: 12

Pallet (layers): 8

Cartons per pallet: 96

Products per layer: 120

Products per pallet: 960

Pallet weight: 437 lb

Pallet dimensions: 40 x 48 x 77.51 in

Cable length: 82.1 in

Product number: 783R3AA

Product name: Poly EncorePro 525 USB-A Stereo Headset

Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in Mexico

What is in the box

Headset

Poly EncorePro 525 USB-A Stereo Headset

Footnotes

Messaging Footnotes

¹ Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

Technical Specifications Footnotes

¹ Protects against Acoustic Shock by limiting sounds to below 118 dBA. ² The functionality of your peripherals may vary based on your VDI vendor, UC application and OS. Please check with your application's website. Some examples are provided below: 1. Citrix: a. <https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/multimedia/opt-ms-teams.html> b. <https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/1912-ltsr/multimedia/opt-ms-teams.html> 2. Zoom: <https://support.zoom.us/hc/en-us/articles/360031441671-VDI-client-features-comparison> 3. VMware: <https://kb.vmware.com/s/article/86475> 4. Igel: <https://kb.igel.com/igelos-11.08.330/en/poly-headsets-compatibility-with-igel-os-88018889.html>

© Copyright 2024 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

January 2025
us-en

