

Error	Error cause	Buzzer	Solution
E01	Overuse (over standard working frequency)	Emit beeps for 3 times when the use time is expired, and 3 beeps when the press is not resumed	Due to the internal protection program of the control box, when the desk frame is overused, the error message will be displayed. Please stop using it for 20 minutes to ensure the normal use of the product. [the occurrence of this error indicates that the table frame has been overused. In order to avoid irreversible damage to the table frame caused by human factors, please follow the 10% working system set for table erection (see the control box nameplate).]
E11	M1's current is too high	Emit beeps for 5 times, five beeps when you let go of the button	① check whether the table load is not balanced (unilateral load is too large), please remove the overweight items or in the load bearing range to adjust the table items put and then re-operation; ② if the table load is normal, please disconnect the power supply of the control box, and use up the internal power supply of the control box by any key of the operator's handset (the screen is off), and then connect the power supply to use; ③ Please reset operation- Reset the system by: Pressing and hold down both the up and down arrow buttons together until the table reaches the lowest point and the system will make a single beep, the display then should show the lowest height setting and will complete the reset.
E12	M2's current is too high	Emit beeps for 5 times, five beeps when you let go of the button	
E13	M3's current is too high	Emit beeps for 5 times, five beeps when you let go of the button	
E21	M1 without hall sensor signal (There is current but no signal output)	Emit long beeps for 2 seconds	① check whether the motor cable and the control box interface is connected fully; ② check whether there is any obvious damage to the motor cables, or any cable is broken/ damaged, if not try reset again after troubleshooting.
E22	M2 without hall sensor signal (There is current but no signal output)	Emit long beeps for 2 seconds	
E23	M3 without hall sensor signal (There is current but no signal output)	Emit long beeps for 2 seconds	

E02	out of balance (The leg stroke difference is more than 10mm)	Emit beeps for 2 times	Please reset operation- Reset the system by: Pressing and hold down both the up and down arrow buttons together until the table reaches the lowest point and the system will make a single beep, the display then should show the lowest height setting and will complete the reset.
E03	Intelligent overcurrent protection	no beep, rebound 40mm (Release the button or not)	Please check and remove any obstacles that may prevent the desk adjusting either up or down in height.
E04	T-Touch protection	no beep, rebound 30mm (Release the button or not)	① Check if the control box is mounted horizontally on the underside of the desk top. ② Check to see that all of the screws for the control box and desk top have been fully secured and are in place, also ensuring that all cables are fully inserted correctly. ③ Please check and remove any obstacles that may prevent the desk adjusting either up or down in height.
E00	Unreset fully warning (Must be reset but not completely reset)	no beep	Please continue to complete the reset operation- Reset the system by: Pressing and hold down both the up and down arrow buttons together until the table reaches the lowest point and the system will make a single beep, the display then should show the lowest height setting and will complete the reset.
E31	M1 is no current	Emit beeps for 4 times	① check whether the motor cable and the control box interface is connected fully;
E32	M2 is no current	Emit beeps for 4 times	
E33	M3 is no current	Emit beeps for 4 times	② check whether there is any obvious damage to the motor cables, or any cable is broken/ damaged, if not try reset again after troubleshooting.